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Apple Remote jobs Work From Home (Walking Jobs)

Description

The Ken Garff Listening Center is a contact center that is currently looking for onsite Inbound Customer Service Representatives!

Listening Center is open from 6 AM to 7 PM Monday – Friday, 8 AM to 4:00 Saturdays—closed Sunday.

Shifts preferred:

- 9:30 AM – 6:00 PM Mountain Time
- 10:00 AM – 6:30 PM Mountain time
- 10:30 AM – 7:00 PM Mountain Time

Here's what you'll be doing:

- Answer inbound customer calls promptly and professionally.
- Determine customer's concerns and schedule the necessary appointment.
- Communicate with the customer in a way that leaves them feeling comfortable, informed, and feeling that they have been heard.
- Document and update customer records.
- Establish and maintain great customer relationships.
- Be a team player and uphold the Ken Garff's standards of professionalism and integrity

The Location:

This position is US-Remote. Ken Garff Listening Center can employ in states where Ken Garff Automotive, LLC is registered. Currently, : Utah, Nevada, Colorado, Iowa, Texas, Wyoming, and Arizona. This list is continuously evolving and being updated, please check back with us at a future date if the state you live in is not listed.

Network Requirements:

- Hardwired Internet (Ethernet cable connection)
- 50 Mbps download speed minimum
- 20 Mbps upload speed minimum
- 40 ms latency maximum

Equipment Requirements:

- Must provide your own equipment
- Windows PC desktop or laptop with Intel i5 processor – 2430M at 2.40GHz or processor equivalent or better, 8GB of RAM available, and working webcam
- Headset with microphone
- Dual computer monitors
- Smart Phone (Any Manufacturer)

Hiring organization

Apple

Employment Type

Full-time

Industry

Private

Job Location

10500 N De Anza Blvd, 95014, Cupertino, CA, United States
Remote work from: USA; UK; UAE; Canada

Working Hours

8

Base Salary

30

Date posted

August 1, 2024

Valid through

31.12.2024

apply

apply now

- Apple computers not compatible/accepted

Qualifications:

- Positive, energetic, enthusiastic, and service oriented.
- Proficient computer skills, capability to manage multiple systems, and able to type 30 + wpm
- The ability to help solve customer problems
- Excellent problem-solving and communication skills. (Written and verbal)
- Ability to multitask, organize & prioritize—in other words, work smart.
- Previous customer service or call center experience a plus.
- Must have Smart Phone (Any Manufacturer)
- High School Diploma or equivalent
- Must be 18 years or older and authorized to work in the U.S.
- Bilingual in Spanish a PLUS!

Benefits for working at Ken Garff Listening Center:

- Enjoy a fast paced work environment, with little to no boring dead time whilst taking calls.
- Earn a college degree, no cost to you! Powered by Degrees@Work
- Paid training—we care about your success.
- Real career growth at a nationwide automotive powerhouse
- Paid Time Off
- Set schedules provided provided during the end of training.
- Every other weekend off (Saturday and Sunday)
- Great benefits package: Medical, Dental, Vision, Short and Long-term disability, AD&D and Life Insurance
- 401k with Company match
- Optional Year-end bonus program
- Employee discounts on Part sand Service!
- Great people with a great culture

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Flexible schedule
- Health insurance
- On-the-job training
- Paid time off
- Parental leave
- Professional development assistance
- Referral program
- Vision insurance
- Work from home

Experience level:

- 1 year

Shift:

- 8 hour shift
- Day shift
- Morning shift

Weekly day range:

- Monday to Friday
- Rotating weekends

Work setting:

- Call center
- Remote

Here, we are going to share the top 10 highly common interview questions along with tips as well as sample answers to help you stand out from others in today's highly competitive job market in the USA.

1. Give me your introduction in short.

This is the most common questions asked by every interviewer. The fact cannot be ignored that it irritates sometimes as well. But the fact cannot be ignored that it is important as well to fetch important information about an employee.

"Myself(your name).... and I hold a degree in(your field name)..... from.....(university name)... .over....(duration of your). I hold experience in(respective field)... .specialized in(share your genre)... .Currently, I am working on a project and received positive reviews from the employer.

1. Describe your excellent achievement in your job career.

My greatest achievement was leading a team to do a prominent project within a stipulated time and budget. And that project set our company different from its competitors among our clients.

1. What are the reasons to work with us?

Upon asking this question, you should emphasize that you are aware of the company's profile and adhere to align your values with theirs. I have always admired this company because of its sustainability and innovation factors. I will keep working with you and contribute to taking it to the next level.

1. Reasons to quit your last job.

The reason to quit my last job is to seek more new challenges and opportunities for growth. I want to hone my skills in a new environment. I believe in keeping going on with new challenges as I think that comfort zone eradicates your creativity.

1. What about your strengths?

Here, you need to be smart and relevant both at the same time. Problem Solving is one of my key strengths. I believe in focusing on the solution and can improve your efficiency by 20% by introducing strategic solutions.

1. What is your weakness?

I believe in doing every work with so much perfection and it takes me slow sometimes. However, I am trying to balance quality and efficiency by dividing my attention towards goals and deadlines.

1. Why should we hire you?

With my huge experience in And holding a proven track record of delivering projects within time, I believe in my ability to cater to your team effectively. Moreover, I believe in giving the best to my work as it brings personal satisfaction to me.

1. In your previous company, what prominent challenges did you face, and how did you deal with them?

In my previous company job profile, we faced a sudden budget cut and delivered a project within the stipulated time with no huge team. I led my team and accomplished that project within that limited budget and time without compromising project quality. Accomplishing a project within a limited budget always makes me feel proud.

1. What is your ideal way to tackle stress and pressure?

I believe in being organized and prioritizing tasks. Once you know how much time you need to give to a particular task, it helps to cut down on high pressure. I believe in making a strategy to get the most out of it. I believe in being calm under pressure.

1. What is your way to prioritize your work?

I believe in going with the deadlines and significance of the project to keep myself productive and free from stress. Moreover, I keep working on a progress tracker to keep boosting my energy.