



<https://remotejobs92.jobsnow247.com/job/bcbs-customer-support-jobs-work-from-home-jobs-remote/>

BCBS Customer Support Jobs (Work From Home Jobs) – Remote

Description

Job Responsibilities: Critical Incident Coordinator

Hiring Organization: BCBS Remote Jobs.Inc (WFH)

Educational Requirements: Bachelor Degree

Industry: Private

Salary: \$35-40\$/Year

Location: USA

Full Job Descriptions:-

Outline

For what reason would it be advisable for you to join the BlueCross BlueShield of South Carolina group of organizations? Different organizations travel every which way, however for over seventy years we've been essential for the public scene, with our underlying foundations solidly implanted in the South Carolina people group. We are the biggest insurance agency in South Carolina ... and considerably more. We are one of the country's driving executives of government contracts. We work quite possibly of the most modern datum handling focuses in the Southeast. We likewise have a different group of auxiliary organizations that permits us to expand on an assortment of business qualities. We convey remarkable support of our clients. On the off chance that you are committed to a similar way of thinking, think about joining our group!

Position Reason

This individual is answerable for oversight for high seriousness occurrences and deals with all Episode The executives processes at the organization. They work with and recap different gatherings each day, arrange taskforces, team up across Client associations, keep up with documentation, make manuals or SOPs, distinguish positive and negative patterns while leading exercises to use or alleviate them. The group offers raised help on blackouts 24x7x365, and this position is supposed to work with the board to guarantee a reasonable work/life balance for the group overall.

Depiction

What You'll Do:

Manages and supervises high effect and basic episode endeavors for the Data Innovation division, including "High Alert" exercises. Guarantees all ventures, occurrences, or circumstances are brought to quick goal. Recognizes the advancement, proprietors, and consistently screens for positive progress. Keeps up

Hiring organization

BCBS

Employment Type

Full-time

Industry

Private

Job Location

8220 N 23rd Ave, 85021, Phoenix, AZ, USA

Remote work from: USA; UK; UAE; Canada

Working Hours

8

Base Salary

35

Date posted

July 31, 2024

Valid through

31.12.2024

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with open correspondence, organizes, and conveys guidance to all levels engaged with blackouts, up to and including Boss Data Official (CIO).

Endless supply of a High Alert, conveys the status to all elaborate gatherings through email, telephone, or face to face, facilitates support from the different IT groups to decide most time successful way of remedy or fulfillment, focuses on vital activities, and guarantees all gatherings stay on task. Works with gatherings and tracks movements of every sort affecting the goal of the High Alert. Coordinates and keeps up with proper documentation all through every work. Gives chief status outlines to IT Senior Administration and CIO.

As an individual from the Episode Supervisory group, aids the creation and execution of cycle upgrades, explanation, vital endeavors, and activity plans connected with basic business processes or potentially client related prerequisites. Takes part in process assessment that outcome from new business execution, huge framework, equipment, or programming changes, and other IT benefits that influence the occurrence the executives cycle.

To Meet all requirements for This Position, You'll Need:

Required Instruction:

Single guy's OR

4 years work related work insight OR

Partner's and 2 years work related work insight

Required Work Insight:

6 years' experience including working with and driving gatherings to determine issues and accomplish results and working with both specialized and non-specialized Assist Work area or Call With focusing groups, Innovation Proprietors, Application regions, and additionally other help groups.

Required Abilities and Capacities:

Capacity to rapidly evaluate basic circumstances, pursue suitable choices, and drive goal.

Solid relational abilities.

Meticulous.

Demonstrated capacity to recognize asset needs and heighten useful, quality, and timetable issues suitably.

Illustrated, phenomenal verbal and composed relational abilities, including the capacity to speak with all levels up to and including chief administration.

Solid decisive reasoning, critical thinking, and logical abilities.

Illustrated, viable hierarchical and initiative abilities in a group climate.

Required Programming and Devices:

Microsoft Office. (Moderate to cutting edge abilities, explicitly in Word, Succeed,

Viewpoint)

We Would rather That You Have:

ServiceNow experience as we will be moving to that for our tagging framework soon.

Past BCBS experience.

How We Can Help You:

We figure out the worth of a different and comprehensive working environment and endeavor to be a business where representatives across all ranges approach and chance to foster their abilities, advance their vocations and contribute their exceptional capacities to the development of our organization.

Our far reaching benefits bundle incorporates:

401(k) retirement investment funds plan with organization match

Financed wellbeing plans and free vision inclusion

Life coverage

Paid yearly leave – the more you work here, the more you procure

Nine paid occasions

On location cafeterias and wellness focuses in significant areas

Wellbeing programs and a solid way of life premium rebate

Educational cost help

Administration acknowledgment

What's in store Straightaway:

Subsequent to presenting your application, our enrolling colleagues will audit your resume to guarantee that you meet the capabilities. This might incorporate a short phone interview or email correspondence with our enrollment specialist to check continue particulars and pay necessities.

The executives will direct meetings with the top competitors, with prioritization given to those applicants who exhibit the favored capabilities.

We partake in E-Check and conform to the Compensation Straightforwardness Nondiscrimination Arrangement. We are an Equivalent Open door Boss.

A few states have required warnings. Here's

more data

Equivalent Business Opportunity Explanation

BlueCross BlueShield of South Carolina and our auxiliary organizations keep a proceeding with strategy of nondiscrimination in work to advance business potential

open doors for people paying little heed to mature, race, variety, public beginning, sex, religion, veteran status, handicap, weight, sexual direction, orientation personality, hereditary data or some other legitimately safeguarded status.

Furthermore, as a government worker for hire, the organization keeps up with Governmental policy regarding minorities in society projects to advance business open doors for minorities, females, crippled people and veterans. It is our strategy to give equivalent open doors in all periods of the business cycle and to agree with appropriate government, state and neighborhood regulations and guidelines.

We are focused on working with and furnishing sensible facilities to people with physical and mental inabilities.

Assuming you really want unique help or a convenience while looking for work, satisfy email mycareer. with the idea of your solicitation. We will make an assurance in regards to your solicitation for sensible convenience dependent upon the situation.

Responsibilities

Critical Incident Coordinator

Qualifications

Bachelor Degree