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[Entry Level/No Experience] Delta Airlines Remote Customer Service Jobs

Description

Delta Airlines is seeking enthusiastic individuals to join our team as Remote Customer Service Representatives. In this entry-level position, you will play a crucial role in ensuring a seamless customer experience by addressing inquiries, resolving issues, and providing top-notch assistance to our valued passengers.

Key Responsibilities:

- Respond to customer inquiries via phone, email, and chat in a professional and timely manner.
- Provide accurate information regarding flight schedules, reservations, and Delta Airlines policies.
- Resolve customer issues, complaints, and concerns with empathy and efficiency.
- Collaborate with team members to ensure a unified and positive customer service experience.

Required Skills:

- Excellent communication skills, both written and verbal.
- Strong problem-solving abilities and a customer-focused mindset.
- Ability to navigate computer systems and learn new software quickly.
- Adaptability to a remote work environment.

Qualifications:

- High school diploma or equivalent.
- No prior experience required; training will be provided.
- A passion for delivering exceptional customer service.

How to Apply:

If you are excited about the opportunity to be part of Delta Airlines commitment to excellence, please submit your application through our online portal here. Be sure to include a resume and a cover letter expressing your interest in the Remote Customer Service Representative position.

Benefits:

- Competitive salary
- Comprehensive training program
- Employee travel benefits
- Health and wellness programs

Join Delta Airlines and embark on a rewarding career where your dedication to customer service will make a difference in the world of aviation. We look forward to welcoming you to our team!

Hiring organization

Delta Airlines

Employment Type

Full-time

Industry

Private

Job Location

2 Capitol Sq SW, 30334, Atlanta, GA, USA

Remote work from: USA

Working Hours

8

Base Salary

30

Date posted

August 1, 2024

Valid through

31.12.2024

apply

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