



<https://remotefjobs92.jobsnow247.com/job/facebook-customer-support-remote-jobs-part-time/>

## Facebook Customer Support (Remote Jobs – Part Time)

### Description

What Our identity is

Facebook is a main Visit Showcasing stage. We assist organizations with drawing in with their clients on Instagram, Facebook Courier, WhatsApp, and Wire.

Confided in by north of 1 million brands in 170+ nations, we're an authority Meta Colleague, supported by top financial backers, including Bessemer Adventure Accomplices.

With 150+ partners across worldwide workplaces in Austin, Barcelona, Yerevan, São Paulo, and Amsterdam — Facebook assists organizations across the globe with working on their return for capital invested and become quicker.

### WHAT WE'RE Searching FOR

This is a mixed job – part client experience, part fabricating streams. The Client Achievement Partner will join the Client Achievement group and report to the Head of Client Achievement.

The ideal up-and-comer will have 1-3 years of involvement being in a client confronting job, talented at adding an exceptionally human and well disposed touch to investigating goal.

Qualified candidates will likewise have insight with making an interpretation of objectives into coherent strides in streams, acquainted with utilizing devices like zapier, typeform, IFTTT, or an email stage.

We're searching for somebody who is a piece enterprising and is OK with a good degree of uncertainty, discerning to needs, adaptable to change, and enthusiastic about tackling issues and rejuvenating thoughts — all while giving pleasure to

### Hiring organization

Facebook

### Employment Type

Part-time

### Industry

Private

### Job Location

1 Hacker Way, 94205, Menlo Park, CA, USA

Remote work from: USA

### Working Hours

8

### Base Salary

30

### Date posted

August 2, 2024

### Valid through

31.12.2024

### APPLY

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cause our clients to feel extraordinary.

## WHAT YOU'LL DO

**Client Commitment:** Offer remarkable help to our clients, offering a human touch to investigating and goal processes. You'll be the well disposed voice that guarantees our clients feel esteemed and comprehended.

**Stream Building:** Team up with clients to make an interpretation of their objectives into coherent strides inside our foundation's conversational streams. Use apparatuses like Zapier, Typeform, IFTT, or email stages to enhance client communications.

**Critical thinking:** Proactively recognize and address client needs, finding clever fixes to difficulties they experience. Your pioneering outlook will drive creative critical thinking and thought age.

**Client Promotion:** Act as the promoter for our clients inside Facebook, guaranteeing their input is heard and their prosperity is focused on.

## WHAT YOU'LL BRING

1-3 years of involvement with a client confronting job, preferably in a tech or SaaS climate.

Capability in building and overseeing work processes or streams, with commonality in apparatuses like Zapier, Typeform, IFTT, or comparable stages.

Solid relational abilities with a skill for sympathy and clear correspondence.

Solid scrupulousness and a pledge to exactness

Capacity to flourish in a high speed, uncertain climate, adjusting rapidly to change and showing versatility.

Energy for client achievement, critical thinking, and rejuvenating thoughts to improve client encounters.

## WHAT WE OFFER

We care about your development, prosperity, and solace

Yearly expert improvement repayment.

Liberal time-off arrangement to adjust your work and life.

Serious clinical, dental, and vision inclusion for yourself as well as your wards (through PLANS).

Crossover work arrangement to pick either home and office.

Facebook is an Equivalent Open door Boss. We're focused on building a different and comprehensive group. We don't victimize qualified workers or candidates due to race, variety, religion, orientation personality, sex, sexual inclination, sexual personality, pregnancy, public beginning, family line, citizenship, age, conjugal status, actual handicap, mental incapacity, ailment, military status, or some other trademark safeguarded by nearby regulation or law.

This responsibility is likewise reflected through our competitor experience. Assuming you have individual necessities that might require a convenience during the screening, kindly show this in your application. We will give a valiant effort to give help all through your screening to guarantee you're gotten in a good position.