



<https://remotejobs92.jobsnow247.com/job/marriott-customer-support-remote-jobs-part-time/>

## Marriott Customer Support (Remote Jobs – Part Time)

### **Description**

#### POSITION Rundown

Work phone switchboard station to answer calls and screen occupied or unanswered lines. Process visitor demands for reminders, screening calls, don't upset, call sending, telephone calls, TDD transfer calls, and non-enlisted visitor calls. Reply, record, and interaction all visitor calls, messages, demands, questions, or concerns. Contact fitting individual or office (e.g., Bellperson, Housekeeping) as important to determine visitor call, solicitation, or issue. Circle back to visitors to guarantee their solicitations or issues have been met agreeable to them. Supply visitors with bearings and data in regards to property conveniences, administrations, and active times, and neighborhoods interest and exercises. Survey shift logs/everyday notice books and record appropriate data in logbooks. Advise Misfortune Anticipation/Security of any visitor reports of burglary.

Report mishaps, wounds, and risky work conditions to director. Follow all organization arrangements and strategies, guarantee uniform and individual appearance are perfect and expert, keep up with privacy of exclusive data, and safeguard organization resources. Welcome and recognize all visitors as indicated by organization norms, expect and address visitors' administration needs, and thank visitors with certified appreciation. Talk with others utilizing clear and expert language, and answer phones utilizing suitable behavior. Create and keep up with positive working associations with others, and backing group to arrive at shared objectives. Follow quality confirmation assumptions and norms. Peruse and outwardly confirm data in different configurations; stand, sit, or stroll for a drawn out timeframe or for a whole work shift. Move, lift, convey, push, pull, and spot objects weighing not exactly or equivalent to 10 pounds without help. Perform other sensible work obligations as mentioned by Managers.

#### Favored Capabilities

Training: Secondary school certificate or G.E.D. same.

Related Work Insight: No connected work insight.

Administrative Experience: No administrative experience.

Permit or Accreditation: None

The compensation rate for this position is \$26.95 and offers medical services benefits, procured took care of time and additionally wiped out leave, disaster protection, handicap inclusion, and other life and work wellbeing benefits. Advantages might be dependent upon for the most part appropriate qualification, holding up period, commitment, and different prerequisites and conditions.

Marriott Global is an equivalent open door manager. We put stock in employing a different labor force and supporting a comprehensive, human first culture. We are focused on non-separation on any safeguarded premise, like inability and veteran status, or some other premise covered under relevant regulation.

At in excess of 100 honor winning properties around the world, The Ritz-Carlton Lovely people make encounters so uncommon that long after a visitor stays with us, the experience stays with them. Drawing on the planet's top cordiality experts who curate deep rooted recollections, we accept that everybody succeeds when they are enabled to be inventive, smart and merciful.

Consistently, we set the norm for uncommon and exceptional extravagance administration the world over and value conveying greatness in the consideration and solace of our visitors.

Your job will be to guarantee that the "Highest quality levels" of The Ritz-Carlton are conveyed generous and mindfully consistently. The Highest quality levels are the groundwork of The Ritz-Carlton and guides us every day to be preferable over the following. It is this establishment and our conviction that our way of life drives accomplishment by which The Ritz Carlton has procured the standing as a worldwide brand pioneer in extravagance cordiality. As a feature of our group, you will learn and embody the Highest quality levels, for example, our Worker Commitment, Philosophy and our Administration Values. What's more, our guarantee to you is that we offer the opportunity to be glad for the work you do and who you work with.

In joining The Ritz-Carlton, you join an arrangement of brands with Marriott Global. Be where you can go about your best responsibilities, start your motivation, have a place with an astonishing worldwide group, and become the most ideal variant of you.

### **Hiring organization**

Marriott

### **Employment Type**

Part-time

### **Industry**

Private

### **Job Location**

7750 Wisconsin Ave, 20814,  
Bethesda, MD, USA  
Remote work from: USA

### **Working Hours**

8

### **Base Salary**

35

### **Date posted**

August 2, 2024

### **Valid through**

31.12.2024

### **APPLY**

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