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Tesla Chat Support Entry Level Jobs (Anywhere In USA) – Apply (Directly)

Description

General Description: Consultants (Functional and/or Technical) are responsible for delivering services to colleges and universities throughout the country. Consultants are expected to *work* with institutional staff to conduct operational reviews, prepare assessment reports, and create improvement plans using a quality assurance approach for overall improvements in the financial aid operations.

Primary Duties and Responsibilities:

- *Work* closely with clients to identify and address, through improvement plans, financial aid compliance and operational (i.e., workflow) issues. *This* may include serving as an acting director of financial aid, middle management duties, and/or performing standard day-to-day financial aid processing tasks.
- Research complex regulatory issues and provide concise analysis and recommendations.
- Conduct operational reviews and prepare comprehensive reports of findings.
- Lead training sessions on financial aid issues individually or in groups.
- Create project plans.
- Manage software implementation or configuration.
- Create documentation of completed work.

Job Requirements/Qualifications:

- Bachelor's degree;
- Five to seven years of progressive financial aid experience;
- Ability to organize and deliver training;
- Knowledge of federal and state financial aid regulatory requirements;
- Experience with automation and major financial aid information systems;
- Experience in financial aid operations, system improvements and the ability to prepare corrective action plans;
- Demonstrated strong writing and verbal communication skills;
- Skilled user of Microsoft Office products; and
- Three or more years of experience with Banner, CampusVue, Datatel, PeopleSoft, PowerFAIDS and/or other major student information systems preferred.

ECG is a recognized leader in providing solutions for some of the higher [education](#) industry's most challenging problems. We provide excellent opportunities for advancement, as well as an exciting and balanced *work-life*.

Hiring organization

Tesla

Employment Type

Full-time

Industry

Private

Job Location

7014 E Camelback Rd STE 1210,
85251, Scottsdale, AZ, USA

Working Hours

8

Base Salary

30

Date posted

August 1, 2024

Valid through

31.12.2024

apply

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